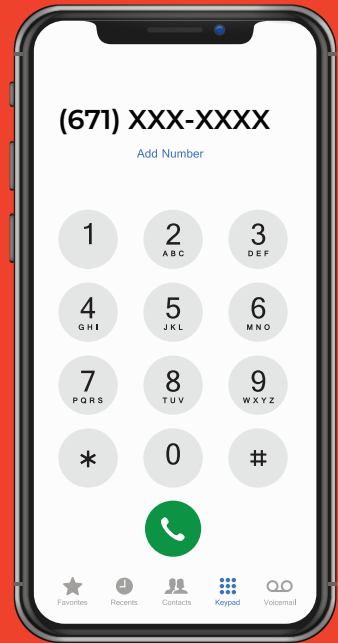


# START YOUR CALL WITH 671

**MANDATORY 10-DIGIT DIALING  
STARTING OCTOBER 24, 2021**



## WHY?

- Every second matters. If a loved one wanted to take the courageous step to ask for help, they would have to dial 1-800-273-8255 to reach the National Suicide Prevention Lifeline.
- Effective July 2022, the Federal Communications Commission has designated “988” as the new phone number for the Lifeline; similar to “911” for emergency personnel.
- To do this, all local phone calls on Guam must include the 671-area code.
- This will ensure calls to 988 reach Guam’s Lifeline Crisis Center (GBHWC) for urgent mental health needs.



Go through your contact list and add **“671”** in the beginning of all local phone numbers.



Reprogram all numbers on:

- Life Safety Systems
- Medical monitoring devices
- PBXs
- Fax Machines
- Internet dial-up numbers
- Fire or Burglar Alarms
- Security Systems or Gates

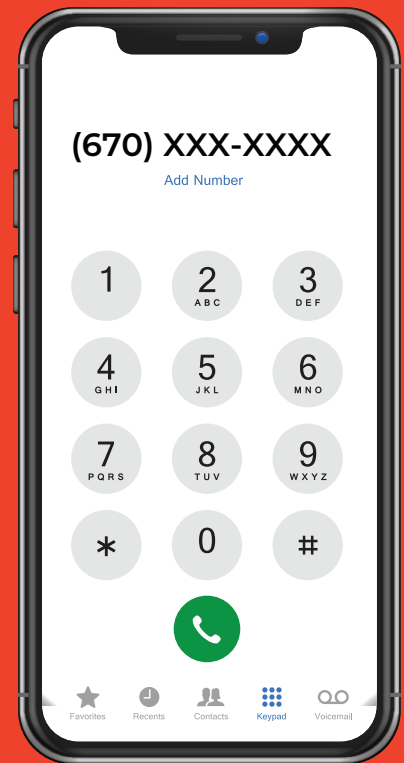


For business customers, be sure to check: websites, personal and business stationery, advertising materials, personal and business checks for contact information and other such items to ensure the area code is included.



# START YOUR CALL WITH 670

**10-DIGIT DIALING STARTING  
JANUARY 15, 2022**



## WHY?

- Every second matters. If a loved one wanted to take the courageous step to ask for help, they would have to dial 1-800-273-8255 to reach the National Suicide Prevention Lifeline.
- Effective January 15, 2022, the Federal Communications Commission has designated “988” as the new phone number for the Lifeline; similar to “911” for emergency personnel.
- To do this, all local phone calls on CNMI must include the 670-area code.
- While not yet mandated, the CNMI may be required to implement 10-Digit Dialing. This adoption is a preemptive measure to ensure a smooth transition.



Go through your contact list and add **“670”** in the beginning of all local phone numbers.



Reprogram all numbers on:

- Life Safety Systems
- Medical monitoring devices
- PBXs
- Fax Machines
- Internet dial-up numbers
- Fire or Burglar Alarms
- Security Systems or Gates



For business customers, be sure to check: websites, personal and business stationery, advertising materials, personal and business checks for contact information and other such items to ensure the area code is included.